

## Lateral Repair Updates:

### 1. *Barrels covering clean outs.*

Excessive rain on the weekend has greatly settled the clean out excavation. For your protection & safety, these barrels will be in place for about 2 weeks while the contractor MBI-Mussen Brothers- is waiting for your custom lateral lining to be manufactured and delivered.

### 2. *Lining installation.*

The contractor will return in early June to install the liner in your lateral. You will be notified in advance. Water usage will be limited for a short time (approximately 2 hours) during installation of the liner in your lateral. A door hanger with details will be placed at your residence prior to installation.

Sample included in this letter.

### 3. *Restoration.*

Upon completion of the lateral installation, the clean out will be buried approximately 12 inches below ground level and your lawn will be repaired.

### 4. Mussen Door Hanger: see example following



## Notice to residents

MBI Pipelining Services has been contracted by your municipality to reline your sanitary sewer lateral. This process requires several steps:

- 1) Video examination and locate lateral.
- 2) Install vacuum excavated cleanout near your home or lot line.
- 3) Install lateral liner.

This aforementioned work will take place over several weeks. However, actual disruption to your service will be less than three hours. You will be notified 24 hours in advance of any actual service disruption.

We are expecting the following checked work to take place on this date:

\_\_\_\_ / \_\_\_\_ / \_\_\_\_

*done* ✓ \_\_\_\_\_ Video examination of and locate lateral from your home to the main sewer. (no service disruption)

\_\_\_\_\_ We need to do this from inside your home. Please call to schedule an appointment. \_\_\_\_\_

*done* ✓ \_\_\_\_\_ Install vacuum excavated cleanout near your home or at lot line. (no service disruption)

*EARLY JUNE* \_\_\_\_\_ Install lateral liner\*

\*Please note the requirements of the residents for the lateral installation process on the backside of this notice.

On behalf of Musson Brothers we would like to thank you for your cooperation during this project.

If you have any questions or concerns please contact our office at (262) 790-5060, or email

## Notice to residents Requirements from the residents during lateral installation

**\*Note:** During this work, please do not flush toilets, use washing machines, dishwashers, or take baths or showers as your sewer will be blocked and your own sewage may back up into your home.

Prior to installation a personal attempt will be made to notify the resident of service disruption. Upon completion of installation another attempt will be made to notify the resident when service can resume. This is done either by door bell or knocking on the front door. It is not necessary to be home during the installation.

**\*Reminder:** there is a possibility for odors to enter your house if your drains are dry or not trapped properly.

Prior to the listed time, run water in your sinks, tubs, and showers and floor drains place a stopper or wet rag in the drains. If odors do enter your house, open at least 2 windows to ventilate. **(This odor is not harmful, only unpleasant)**



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